

M E M O R A N D U M

To: Residents and Staff of:
Brittany Pointe Estates
Gwynedd Estates
Normandy Farms Estates

From: Jeremy Neely
Vice President – Northeast Region

Date: November 3, 2014

Re: New Executive Director Appointments

It is with great pleasure and enthusiasm that I announce three key Executive Director appointments in the Northeast Region. Susan Arcadia has been selected to serve at Normandy Farms Estates, Eric Tatlonghari will serve at Brittany Pointe Estates and Brian Levesque will serve as the new Executive Director at Gwynedd Estates. These appointments will be effective November 21, 2014.

Susan has most recently served as Executive Director at Brittany Pointe Estates. She brings over 30 years of leadership and management experience in the senior services field. Susan joined the ACTS family in 1999 as the Executive Director of Gwynedd Estates and has also served as the Executive Director of Southampton Estates. In addition to being a licensed nursing home administrator, Susan holds a Bachelor of Social Work degree from the Pennsylvania State University and a Master's degree in Health Care Administration from West Chester University. She is a CARF surveyor and a graduate of the Leadership PANPHA and presently sits on the advisory board of the Twilight Wish Foundation. She and her husband Vince reside in Horsham and are the proud parents of 2 college students, Stephanie 19, and Adam 18. Susan is very active in her church where she serves as a Eucharistic Minister.

Eric most recently served as the Executive Director at Gwynedd Estates. He previously served as the Administrator of Health Services at Brittany Pointe Estates. Eric brings over 20 years of experience in the senior services field. He

originally served as Administrator of Health Services at Fort Washington Estates from 1996 to 1999. After spending almost 12 years in various leadership roles within the industry, Eric returned to ACTS in 2011. He has a Bachelor of Arts in Financial Management from The Catholic University in Washington D.C. and a Master's degree in Health Services Administration from Iona College in New Rochelle, NY. Eric and his wife, Regina, reside in Flourtown with their three sons Patrick, 15, Liam, 13 and Owen 10. Eric coaches Little League baseball and is currently the vice president of St. Genevieve's Catholic Youth Organization (CYO). In his free time, Eric loves to fish and golf.

Brian most recently served Spring House Estates as the Administrator of Health Services. Prior to joining the ACTS organization, he served the Deer Meadows organization in a number of capacities since 2005. Brian holds a Bachelor of Arts in Social Work and a Bachelor of Arts in Criminal Justice Pre-Law from DeSales University in Center Valley, PA where he frequently guest lectures in the social sciences department. Brian is a Certified Aging Services Professional (CASP) from the University of North Texas and a graduate of the LeadingAge PA Fellows in Leadership program. He also serves as a member of the LeadingAge Pa Southeastern Chapter Board of Directors. Brian lives in Green Lane, PA with his wife Shannon, their 4 year old son Alexander, and their dog Bella.

Please join me in congratulating Susan, Eric and Brian on these exciting appointments and share this announcement with your staff as appropriate.